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| **SUDARSH KUMAR ANAND** | Mob:+91 9999271561 , 9305290768 |
|  | E-mail: anandsudarsh1@gmail.com |

Career Objective

 To obtain a position that will allow me to utilize my technical skills, problem solving skills, and willingness to learn in making an organization successful.

### Experience Summary

* Worked with Aptech Institute Lucknow as a (Lab Faculty) for 6 months.
* Worked with ICC Computer Education Is lamia College of Gorakhpur as a (Lab Faculty) for one year.
* Currently working as Application desktop support and Testing Engineering in **TeamLease,** Mumbai.

### Job Profile

* Manual Application Software Testing Projects.
* Worked on various Application support activities.
* Responsible of Software support Trouble Ticket Creation & Issue/Problem Troubleshooting activities, Assessing problems, Identifying and assessing technological solutions, Troubleshooting and solving existing problems. Working with cross-functional teams providing on-call support, Maintaining records and writing reports, Human support andTechnical skills
* Installation of OS/Troubleshooting/Outlook configuration/Ticketing Tools/SLA/Remote support etc

### Technical Skills

**Software and Application**

* Software Skills : MS Office XP, Office 2003, Office 2007, MS Access 2003.
* Languages : C, C#, Java Programming, Netbeans.
* Web Development : HTML, JavaScript, Asp.Net, Jsp.
* Database : SQL Server 2005, 2008.
* Operating Systems : Windows XP (Sp1, Sp2) Windows 7

### Hardware and Networking

* LAN: Windows XP, Windows 2003 Server Peer to Peer.
* WAN: Router configuration, Routing Protocols, Access-list VLAN configuration.
* Hardware: Assembling, Installation of Various Software’s, LAN cabling and Trouble shooting.

### Certification and Trainings

* ACCP (APTECH CERTIFIED COMPUTER PROFESSIONALS) from Aptech (P) Ltd Lucknow.
* ADCHN (ADVANCE DIPLOMA IN COMPUTER HARDWARE & NETWORKING) from I-CAT InfoTech (P) Ltd Lucknow.
* CCNA Certification from I-CAT InfoTech (P) Ltd Lucknow.
* Participated in TECHNO MIND ENGINEERING I.T. PROFESSIONALS which is conducted by APTECH in 2011-2012.
* One Month Project Training Certificate Management System (Java and SQL Server 2005).
* One Month Project Training Excell-On Consulting Services (ASP.NET WITH C# and SQL Server 2005).
* One Month Project Training Helpdesk Management System (JSP & SQL Server-2005).

### Professional Qualification

* BCA Karnataka State Open University 2013
* MCA Monad University Hapur 2016

### Academic Qualifications

* Intermediate from U.P. Board in 2009.
* High School from U.P. Board in 2006.

### Personal Details

Father’s name : Mr. V. K. Srivastava

Date of Birth : 01th August, 1991

Sex : Male

Marital status : Single

Languages known: English, Hindi.

Nationality : Indian

Permanent Address: H.N.134.Dhammal Gorakhpur.

### Declaration

I hereby declare that above furnished are true to the best of my knowledge and belief.

Date :

Place : (Sudarsh Kumar Anand)